



# Recreational/Flight Program Requests

Last Updated: 4/1/20

REQUEST	POLICY	Request Method	POLICY EXECUTION
<b>Friend Request</b>	<p>Friend / Carpool requests accepted</p> <p>Fulfillment of requests cannot be guaranteed</p>	<p>Registration request field OR</p> <p><a href="#">Support Ticket</a> if already registered</p>	<p><b>U6-U12 REC:</b> Team formation is based primarily on school and neighborhood alignment. Reciprocated friend requests are considered wherever possible but cannot be guaranteed as there are many factors involved.</p> <p><b>U14-U19 REC:</b> Prior to forming their teams in a draft process, coaches are provided with selected registration fields: player name, age group, school, and requests. Although friend and coach requests cannot be guaranteed, unless there is a direct conflict, requests are usually filled.</p> <p>Every player will be assigned a team as long as space is available with priority given for earlier registration. See <a href="#">Rage Rec Team Formation Policy</a> for complete details.</p>
<b>Specific Coach</b>	Not supported until U14	Registration request field	Requests for a specific coach are considered during the draft process beginning with the U14 age group.
<b>Negative Request</b>	Strongly considered	Registration request field OR <a href="#">Support Ticket</a>	Requests NOT to be placed with a specific coach or player based on negative prior engagement are kept strictly confidential and fulfilled whenever possible.
<b>Play-Up</b>	Staff approval required	Play-Up Request required	Play up requests are evaluated and approved by Rage Staff based on player ability and available space in the age group. <a href="#">Play-Up Request Form</a>
<b>Play-Down</b>	Only considered for diagnosed disability; Staff approval required	<a href="#">Support Ticket</a> required	Play down requests require diagnosed player disability and are evaluated and approved by Rage Staff based on player ability and available space in the requested age group. <a href="#">Support Ticket</a> Required.
<b>Practice Location, Time, etc</b>	Not considered	N/A	Practice location / time are at the sole discretion of the coach based on available field space. Please let your coach know if you have any specific practice location / time requirements.
<b>Refunds</b>	Varies based on request date	Email or <a href="#">Support Ticket</a>	<p>Refunds are available based on request date.</p> <p><b>Through May 31:</b> 100% less \$50 admin fee</p> <p><b>June 1st - July 31:</b> 100% less \$100 admin fee</p> <p><b>From August 1:</b> No Refunds</p> <p><b>Up to September 15:</b> Pro-rated refund less \$50 admin fee for season-ending injury with doctor verification</p> <p><a href="http://pleasantonrage.org/registration-refund-policy/">http://pleasantonrage.org/registration-refund-policy/</a></p>