



Recreational Program Requests

Last Updated: 5/23/2016

REQUEST	POLICY	Request Method	POLICY EXECUTION
Friend Request	<p>Friend / Carpool requests accepted</p> <p>Fulfillment of requests cannot be guaranteed</p>	<p>Registration request field OR Support Ticket if already registered</p>	<p>U6-U14 REC: Team formation is based primarily on school and neighborhood alignment. Reciprocated friend requests are considered wherever possible but cannot be guaranteed as there are many factors involved.</p> <p>FLIGHT: Prior to forming their teams in a draft process, coaches are provided with selected registration fields: player name, age group, school, and requests. Rage encourages coaches to consider friend requests when selecting players but fulfillment of those requests cannot be guaranteed.</p> <p>U16-U19 REC: Prior to forming their teams in a draft process, coaches are provided with selected registration fields: player name, age group, school, and requests. Although friend and coach requests cannot be guaranteed, unless there is a direct conflict, requests are usually filled.</p> <p>Every player will be assigned a team as long as space is available with priority given for earlier registration. See Rage Rec Team Formation Policy for complete details.</p>
Specific Coach	Not supported until U16	Registration request field	Requests for a specific coach are considered during the draft process beginning with the U16 age group.
Negative Request	Strongly considered	Registration request field OR Support Ticket	Requests NOT to be placed with a specific coach or player based on negative prior engagement are kept strictly confidential and fulfilled whenever possible.
Play-Up	Staff approval required	Support Ticket required	<p>Play up requests are evaluated and approved by Rage Staff based on player ability and available space in the age group.</p> <p>Support Ticket System: http://pleasantonrage.org/pleasanton-rage-support-request/</p>
Play-Down	Only considered for diagnosed disability; Staff approval required	Support Ticket required	<p>Play down requests require diagnosed player disability and are evaluated and approved by Rage Staff based on player ability and available space in the requested age group.</p> <p>Support Ticket System: http://pleasantonrage.org/pleasanton-rage-support-request/</p>
Practice Location, Time, etc	Not considered	N/A	Practice location / time are at the sole discretion of the coach based on available field space. Please let your coach know if you have any specific practice location / time requirements.
Refunds	Varies based on request date	Email or Support Ticket	<p>Refunds are available based on request date.</p> <p>Through May 31: 100% less \$50 admin fee</p> <p>June 1st - July 31: 100% less \$100 admin fee</p> <p>From August 1: No Refunds</p> <p>Up to September 15: Pro-rated refund less \$50 admin fee for season-ending injury with doctor verification</p> <p>http://pleasantonrage.org/registration-refund-policy/</p>